



LOMA LINDA UNIVERSITY

MEDICAL CENTER

NOTICE

CHARITY CARE, DISCOUNTED PAYMENT AND SELF-PAY PAYMENT POLICY

Under California law, Loma Linda University Medical Center (“LLUMC”) must advise you of the following:

- 1. You must inform us if you have any type of health insurance coverage from a health insurer, health care service plan, Medicare, Medi-Cal/Medicaid, CCS, Healthy Families or other state funded programs designed to provide health coverage.**
- 2. If you do not have any type of health insurance coverage, you may be eligible for Medicare, Medi-Cal, CCS, Healthy Families or you may qualify for Charity Care, Discounted Payment or Self-Pay status. LLUMC will provide you with an application for Medi-Cal, CCS or Healthy Families or you may contact our financial counseling staff who are located in room 1834 in the Children’s Hospital (for adults and children), at (909) 558-8613, from 7:30 a.m. to 5:00 p.m. or (909) 558-4000, extension 43888 from 5:00 p.m. to 7:30 a.m.**
- 3. If you do not have any type of health insurance coverage, or if your income is at or below 200% of the Federal Poverty Guidelines (FPL), we may be able to qualify you for Charity Care assistance. LLUMC provides Charity Care to patients based on their income and/or special circumstances. Through our financial counseling services, we may be able to help you determine whether you qualify for charity care.**
- 4. If you do not have any type of health insurance and your income is at or below 350% of the FPL, we may be able to help you. LLUMC also provides discounted payment arrangements to patients based on their income and special circumstances (i.e., if you are a patient with high medical costs). Through our financial counseling services we may be able to help you determine whether you qualify for a discounted payment arrangement.**
- 5. It is important that you let us know if you would like information regarding our Charity Care or Discounted Payment policies. Because Federal and State laws require all hospitals to make reasonable efforts to collect payment for services from patients, we will utilize our standard billing processes unless you inform us that you wish to access our charity care or discounted payment policies. LLUMC may turn unpaid bills to a collection agency if you have not communicated your need for charity care or discounted payment assistance and have not provided income documentation. This could affect your credit status. We would like to work with you to avoid this situation, but you MUST communicate with us.**

For more information, please contact our financial counseling staff who are located in room 1834 in the Children’s Hospital (for adults and children), or at (909) 558-8613 from 7:30 a.m. to 5:00 p.m. and (909) 558-4000, extension 43888 from 5:00 p.m. to 7:30 a.m.